

# Customer Services

We sell giftcards, postcards, souvenirs, stamps & provide an information service for our customers. Find out about the Pallasades, it's stores and the city centre including events happening in Birmingham.

## Customer Service Opening Hours:

Mon - Sat: 10.00am - 5.00pm

## We also provide:

- Charity Giftwrapping (Mon - Sat: 10.00am - 4.00pm)
- Disabled Toilets with Radar Lock System
- Child Safe Zones (automated system) to help parents & guardians make contact with the security team closest to them if required.

# How to Find Us & Parking

## Getting Here By Rail

Birmingham New Street is Birmingham's most important station for both local & National Services with other city centre rail stations being Moor Street & Snow Hill.

As you come out of the ticket barriers at New Street Station, go straight ahead up the escalators and you will be in the Pallasades Shopping Centre.

## Getting Here By Bus

The nearest bus stops to the Pallasades are located in Stephenson St, Corporation St, Navigation St, Hill St, Dudley St, Bull St, Smallbrook & St Martins Queensway.

The main entrance is up the ramp off New Street, adjacent to Corporation St, there are also entrance off Stephenson St & through the Bridgelink from the Bullring.

## Getting Here By Car

The Pallasades NCP Car Park links directly into the Shopping Centre. The Car Park is accessible on Hill Street. For NCP Enquiries, please call 07825 364204.

Take the turning up Small Brook Queensway (A38) with the SAS Radisson Hotel on the left. At the first set of traffic lights, turn left up Hill Street; the entrance is off Hill Street on the right for the Pallasades Upper Level Car Park.

## Sat Nav Instructions:

Enter the postcode B2 4XJ or street name "Hill Street" for Pallasades NCP Car Park, Birmingham City Centre.

## Getting Here By Tram

Wolverhampton to Birmingham Snow Hill Tram. Walk down Bull Street, turn left down Corporation Street. The Pallasades Shopping Centre will be straight ahead up the ramp off New Street.



## We are open for business

...The changing face of the Pallasades



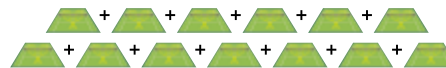
## As high as eight double decker buses

...the atrium will flood the Pallasades and station with natural light!



## The new atrium will cover 3,300 sq. metres

... 13 times the size of the centre court in Wimbledon!



## The Pallasades is changing but we are open for business

... 20,000 tonnes of concrete is being removed from behind the hoarding



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**thepallasades**  
.co.uk

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# Store Guide

## Opening Hours

Monday - Saturday: 9am - 6pm

Sunday: 10am - 5pm

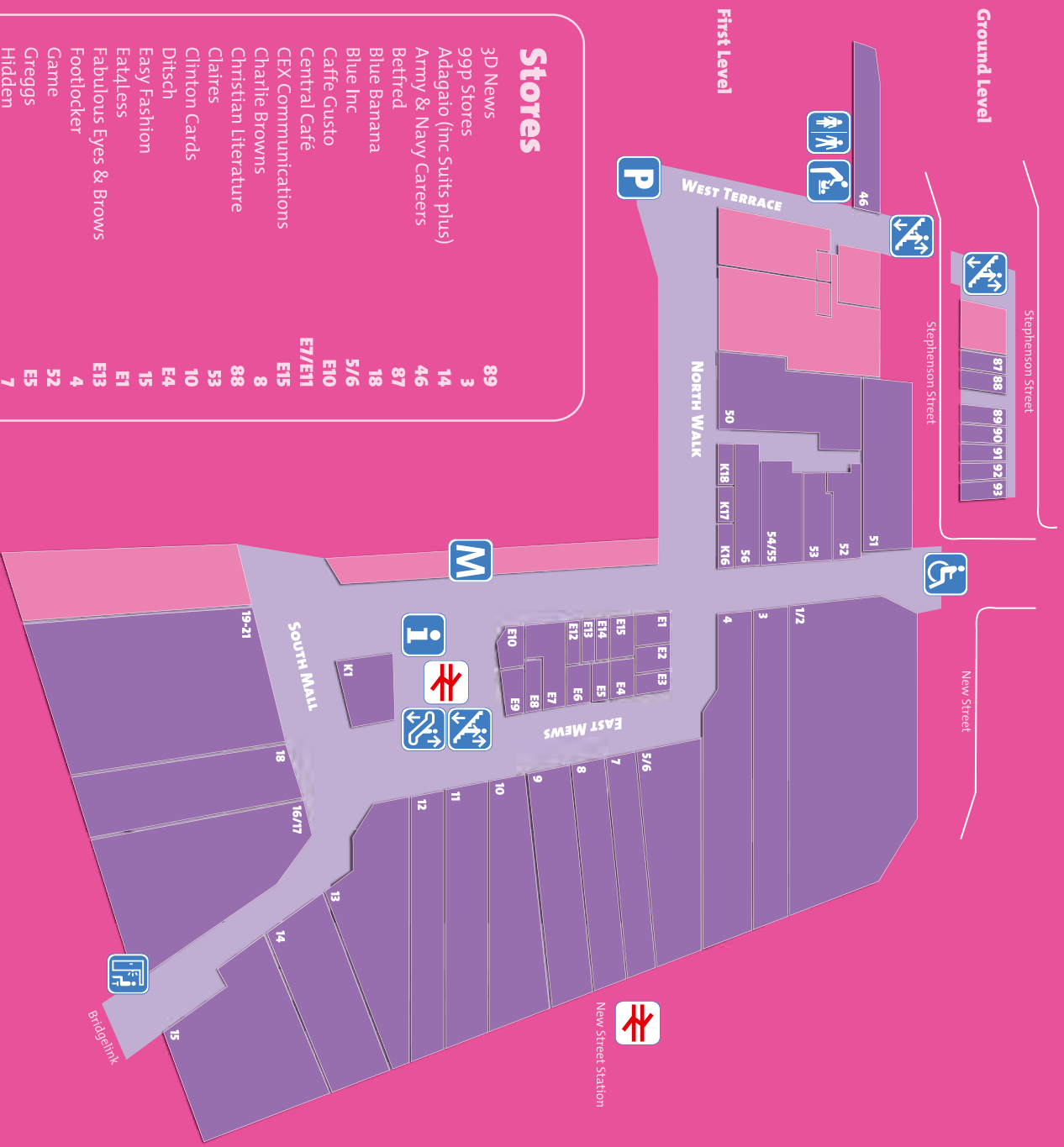
Bank Holidays: 10am - 5pm

This guide is correct at time of going to print, Issue December 2011












# the Pallasades

SHOPPING CENTRE



## Stores

- |                           |        |
|---------------------------|--------|
| 3D News                   | 89     |
| 99p Stores                | 3      |
| Adagaio (finc Suits plus) | 14     |
| Army & Navy Careers       | 46     |
| Betfred                   | 87     |
| Blue Banana               | 18     |
| Blue Inc                  | 5/6    |
| Caffe Gusto               | E10    |
| Central Cafe              | E7/E11 |
| CEX Communications        | E15    |
| Charlie Browns            | 8      |
| Christian Literature      | 88     |
| Claire's                  | 53     |
| Clinton Cards             | 10     |
| Ditsch                    | E4     |
| Easy Fashion              | 15     |
| Eat4less                  | E1     |
| Fabulous Eyes & Brows     | E13    |
| Footlocker                | 4      |
| Game                      | 52     |
| Greggs                    | 52     |
| Hidden                    | E5     |
| Holland & Barrett         | 7      |
| Loud                      | 54/55  |
| New Look Clearance        | 16/17  |
| Nicklebys                 | 51     |
| Poundland                 | 9      |
| Reflex                    | 50     |
| Select                    | 11     |
| Shoecare                  | 12/13  |
| Starbucks                 | E8     |
| Stitches                  | K1     |
| Subway                    | 91     |
| Tesco Express             | E9     |
| The Carphone Warehouse    | 19/21  |
| The Gold Centre           | 56     |
| The Hatman                | K18    |
| The Perfume Shop          | 90     |
| The Watch Hospital        | K16    |
| T Mobile                  | K17    |
| William Hill              | E2     |
|                           | 92/93  |

-  Photo Booth
-  Customer Services
-  Stairs
-  Toilets
-  Pallasades Management
-  Escalator
-  Baby Changing
-  Pallasades Car Park
-  Disabled Access